

Privacy Notice - Orla by Sarah Shuttle

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Data Controller Contact Information

Orla by Sarah Shuttle

14 Moray Avenue, Sandhurst, Berks, GU470RN, United Kingdom

Sarah Shuttle | hello@sarahshuttle.com

This privacy policy sets out how Orla by Sarah Shuttle uses and protects any information that you give when you use this website.

This privacy policy has been prepared in line with the EU's General Data Protection Regulation (GDPR), which promotes fairness and transparency for all individuals in respect of their personal data. This privacy policy applies to all data we process, and by using Orla by Sarah Shuttle you consent to our collection and use of such data.

1. The Personal Data we collect

As a data controller we collect a variety of data in order to deliver our services, and we will manage your personal data transparently, fairly and securely.

We may collect the following information:

- name and job title
- contact information including email address
- demographic information such as postcode, preferences and interests
- other information relevant to customer surveys and/or offers

We use the above data to deliver our service to you, for marketing purposes and to personalise your experience.

We collect this data on the following lawful basis for consent, to arrange or fulfil a contract.

When you visit our website we also collect Cookies. These are small pieces of data that websites send to a user's computer and are stored on the user's web browser. They are designed to enable the website to remember information. This helps us personalise your experience.

2. Which third parties do we share Personal Data with?

We share personal data with the following third parties: Google analytics, Gmail, Paypal, WP Engine, Stripe, G Suite, ConvertKit and Dropbox. There are also certain situations in which we may share access to your personal data without your explicit consent; for example, if required by law, to protect the life of an individual, or to comply with any valid legal process, government request, rule or regulation.

3. Why do we share your Personal Data with the above?

We share your data in order to deliver our service to you, for marketing purposes and to personalise your experience.

We may transfer personal data to a country outside of the European Economic Area (EEA) if necessary eg if a third party we utilise could have servers located outside of the EEA. If this is the case, we will either obtain your consent or otherwise ensure that the transfer is legal and your data is secure by following the EU's guidelines.

4. How do we keep your personal data secure?

We keep your data secure by following internal policies of best practice and training for staff, by using Secure Socket Layer (SSL) technology when information is submitted to us online. In the unlikely event of a criminal breach of our security we will inform the relevant regulatory body within 72 hours and, if your personal data were involved in the breach, we will also inform you.

5. Changes to our privacy policy and control

We may change this privacy policy from time to time. When we do, we will let you know by changing the date on this policy, notifying customers of only significant changes. By continuing to access or use our services after those changes become effective, you agree to be bound by the revised privacy policy.

6. You have the following rights

- the right to be informed about the collection and use of your personal data
- the right of access to your personal data and any supplementary information
- the right to have any errors in your personal data rectified
- the right to have your personal data erased
- the right to block or suppressing the processing of your personal data
- the right to move, copy or transfer your personal data from one IT environment to another
- the right to object to processing of your personal data in certain circumstances, and
- rights related to automated decision-making (i.e. where no humans are involved) and profiling (i.e. where certain personal data is processed to evaluate an individual).

We also give you the option to manage your data via emailing us at hello@sarahshuttle.com.

While we do not hold personal data any longer than we need to, the duration will depend on your relationship with us, and whether it is ongoing. We may keep some of your personal data for up to 7 years after our working contract with you has finished for tax legislation purposes.